

BANKIA'S GOVERNANCE STRUCTURE UNDERWENT SOME CHANGES IN 2016, INCLUDING THE REPLACEMENT OF AN INDEPENDENT DIRECTOR, THE APPOINTMENT OF A NEW LEAD DIRECTOR AND THE EXTENSION OF THE REMIT OF THE APPOINTMENTS AND RESPONSIBLE MANAGEMENT COMMITTEE.

Bankia's governing bodies are:

GENERAL MEETING OF SHAREHOLDERS

The General Meeting of Shareholders is the highest decision-making body on matters assigned to it by law or the bylaws, including, among others, the appointment and removal of directors, the approval of the annual accounts, the distribution of dividends, the acquisition or disposal of core assets and the approval of the directors' remuneration policy.

BOARD OF DIRECTORS

The Board of Directors represents the company and has the broadest powers to supervise its management, except in matters reserved to the General Meeting of Shareholders. Among other things, it approves the strategic or business plan and the annual management objectives and budget and decides general policies and strategies and corporate governance policy.

BOARD OF DIRECTORS

- 8 INDEPENDENT DIRECTORS
- 3 EXECUTIVE DIRECTORS
- 20 MEETINGS IN 2016



José Ignacio Goirigolzarri Tellaeche

Executive chairman

José Sevilla Álvarez

• CEO

Joaquín Ayuso García

Lead director

Antonio Ortega Parra

Executive member

Francisco Javier Campo García

Independent member

Eva Castillo Sanz

Independent member

Jorge Cosmen Menéndez-Castañedo

Independent member

José Luis Feito Higueruela

Independent member

Fernando Fernández Méndez de Andés

Independent member

Antonio Greño Hidalgo

Independent member

Álvaro Rengifo Abbad

Independent member

Miguel Crespo Rodríguez

Non-director secretary

Antonio Zafra Jiménez

Non-director vice secretary

Bankia's Board of Directors has five committees, whose members are appointed on the basis of their suitability and taking their knowledge, aptitudes and experience and the tasks assigned to each committee into consideration.

AUDIT AND COMPLIANCE COMMITTEE

4 AUDIT AND COMPLIANCE COMMITTEE

20 MEETINGS IN 2016.

Antonio Greño Hidalgo

Chairman

Joaquín Ayuso García

Jorge Cosmen Menéndez-Castañedo

José Luis Feito Higueruela

Miguel Crespo Rodríguez

Secretary

Oversees the effectiveness of the internal control, internal audit and risk management systems, as well as the statutory financial reporting process. Makes proposals to the Board for the selection, appointment, re-election and replacement of the statutory auditors and conducts the necessary relations with them. Examines and supervises compliance with the bank's governance and compliance rules, among other responsibilities.

01.2 GOVERNING BODIES.

APPOINTMENTS AND RESPONSIBLE MANAGEMENT COMMITTEE



12 MEETINGS IN 2016.

Joaquín Ayuso García Chairman

Francisco Javier Campo García

Fernando Fernández Méndez de Andés

Álvaro Rengifo Abbad

Miguel Crespo Rodríguez

Secretary

Has general authority to propose and report on the appointment and removal of directors and senior managers. Assesses the competencies, knowledge, ability, diversity and experience that are needed on the Board of Directors. Defines the functions and aptitudes required of candidates to fill vacancies. Assesses the time and commitment required for directors to be able to perform their task effectively. Examines and organises the succession plan for the governing bodies. Reviews corporate social responsibility policy, strategy and practice. Assesses all aspects of the bank's social, environmental, political and reputational risks.

REMUNERATION COMMITTEE

4 INDEPENDENT NON-EXECUTIVE DIRECTORS.

9 MEETINGS IN 2016.

Eva Castillo Sanz

Chairman

Joaquín Ayuso García

Jorge Cosmen Menéndez-Castañedo

Fernando Fernández Méndez de Andés

Miquel Crespo Rodríquez

Secretary

Has general authority to propose and report on directors' and senior managers' remuneration and other terms of their contracts. Reviews remuneration programmes, assessing their appropriateness and results. Ensures transparency in remuneration and monitors adherence to Bankia's remuneration policy.



RISK ADVISORY COMMITTEE

- 3 INDEPENDENT NON-EXECUTIVE DIRECTORS. Francisco Javier Campo García
- **36** MEETINGS IN 2016.

Francisco Javier Campo García Chairman

Eva Castillo Sanz

Fernando Fernández Méndez de Andés

Miquel Crespo Rodríquez Secretary

Advises the Board of Directors on overall risk propensity and related strategy. Oversees the asset and liability pricing policy and presents risk policies to the Board of Directors. Refers the risk control and management policy to the Board through the Internal Capital Adequacy Assessment Report (ICAAP Report). Supervises the internal risk control and management function. Advises the Board on the company's credit risk authority framework.

BOARD RISK COMMITTEE

- 1 EXECUTIVE DIRECTOR AND THREE INDEPENDENT NON-EXECUTIVE DIRECTORS.
- 3 INDEPENDENT NON-EXECUTIVE DIRECTORS. of Business Banking.
- MEETINGS IN 2016.

José Sevilla Álvarez

Chairman

Eva Castillo Sanz

Fernando Fernández Méndez de Andés

Miguel Crespo Rodríguez

Secretary

Executive body with responsibility for approving risk-related decisions within the scope of authority delegated by the Board of Directors. Guides and administers the exercise of delegated authority by lower-ranking bodies. Approves relevant transactions and defines overall risk limits. Reports to the Board on any risks that may affect the bank's solvency, recurring results, operations or reputation.

MANAGEMENT COMMITTEE

The Management Committee is made up of José Ignacio Goirigolzarri, chairman of Bankia; José Sevilla, CEO; Antonio Ortega, executive director and general manager of People, Organisation and Technology; Miguel Crespo, general secretary and secretary of the Board of Directors; **Amalia Blanco**, deputy general manager of Communication and External Relations; **Fernando Sobrini**, deputy general manager of Retail Banking, and Gonzalo Alcubilla, deputy general manager

O1.2 GOVERNING BODIES.

- MEMBERS OF THE BOARD OF DIRECTORS OF BANKIA
- NON-DIRECTOR SECRETARY OF BANKIA
- MANAGEMENT COMMITTEE OF BANKIA

BANKIA

BOARD OF DIRECTORS

CHAIRMAN JOSÉ IGNACIO GOIRIGOLZARRI

CEO **JOSÉ SEVILLA**

MEMBERS
ANTONIO ORTEGA
JOAQUÍN AYUSO
FCO. JAVIER CAMPO
EVA CASTILLO
JORGE COSMEN
JOSÉ LUIS FEITO
FERNANDO FERNÁNDEZ
ANTONIO GREÑO
ÁLVARO RENGIFO

SECRETARY MIGUEL CRESPO



JOSÉ IGNACIO GOIRIGOLZARRI Board of Directors Chairman



ÁLVARO RENGIFO

AMALIA BLANCO

ANTONIO GREÑO



FERNANDO SOBRINI

GONZALO ALCUBILLA

FRANCISCO JAVIER CAMPO

BANKIA BOARD COMMITTEES

BANKIA BOARD COMMITTEES

APPOINTMENTS AND RESPONSIBLE MANAGEMENT COMMITTEE

REMUNERATION COMMITTEE BOARD RISK COMMITTEE RISK ADVISORY COMMITTEE

CHAIRMAN **ANTONIO GREÑO**

CHAIRMAN **JOAQUÍN AYUSO**

CHAIRMAN EVA CASTILLO CHAIRMAN **JOSÉ SEVILLA**

SECRETARY MIGUEL CRESPO

CHAIRMAN FCO. JAVIER CAMPO

MEMBERS JOSÉ LUIS FEITO JORGE COSMEN JOAQUÍN AYUSO

MEMBERS FCO. JAVIER CAMPO ÁLVARO RENGIFO FERNANDO FERNÁNDEZ

MEMBERS EVA CASTILLO FERNANDO FERNÁNDEZ

SECRETARY MIGUEL CRESPO

SECRETARY MIGUEL CRESPO

MEMBERS JOAQUÍN AYUSO JORGE COSMEN FERNANDO MEMBERS FERNANDO FERNÁNDEZ FCO. JAVIER CAMPO EVA CASTILLO FERNÁNDEZ

SECRETARY MIGUEL CRESPO

SECRETARY
MIGUEL CRESPO





JOAQUÍN AYUSO Lead director

JORGE COSMEN

JOSÉ SEVILLA Consejero Delegado

JOSÉ LUIS FEITO